

## CAPITAL REINFORCING LTD STAKEHOLDER ENGAGEMENT METHODS

	Employees	Customers	Suppliers	Local Community	Investors and lenders	Governmental and non-governmental Regulations
Key issues of interest to our Stakeholders	<ul style="list-style-type: none"> <li>- Workers health and safety</li> <li>- Remuneration and reward</li> <li>- Workers conditions</li> <li>- Job security</li> <li>- Career development</li> <li>- Operational excellence</li> </ul>	<ul style="list-style-type: none"> <li>- Quality of product</li> <li>- Safety of products</li> <li>- Environmentally sound</li> </ul>	<ul style="list-style-type: none"> <li>- Code of responsible sourcing</li> <li>- Quality of products</li> <li>- Operational excellence</li> <li>- Ethnical business practices</li> </ul>	<ul style="list-style-type: none"> <li>- Social investment</li> <li>- Environmental protection</li> <li>- Safe systems of work</li> </ul>	<ul style="list-style-type: none"> <li>- Corporate Responsibility Management</li> <li>- Employees health and safety</li> <li>- Climate change</li> </ul>	<ul style="list-style-type: none"> <li>- Social and economic development</li> <li>- Working conditions</li> <li>- Quality</li> <li>- Health and Safety</li> <li>- Environmental Protection</li> </ul>
Ways of engaging with our Stakeholders	<ol style="list-style-type: none"> <li>1. One to One meetings</li> <li>2. Internet</li> <li>3. Newsletters</li> <li>4. Training</li> </ol>	<ol style="list-style-type: none"> <li>1. Site visits</li> <li>2. Customer bespoke product</li> <li>3. Partnership</li> <li>4. Advice and planning meeting with customers</li> </ol>	<ol style="list-style-type: none"> <li>1. Dialogue through accounts</li> <li>2. Management relationships</li> <li>3. Regular engagement with on-site management</li> </ol>	<ol style="list-style-type: none"> <li>1. Open house</li> <li>2. Website and blog updates</li> <li>3. Sign written vehicles</li> </ol>	<ol style="list-style-type: none"> <li>1. One on one meetings</li> <li>2. Financial updates</li> </ol>	<ol style="list-style-type: none"> <li>1. One on one meetings</li> <li>2. Formal meetings</li> <li>3. Correspondence and visiting events</li> </ol>
Why are our Stakeholders important to us	Central to our business in delivering our product to the highest standard and quality achievable	Provide Innovative Partnerships for Sustainable Growth	Delivery of Quality and value for money product and service using responsible sourcing standards	Building trust within the local communities	Improving our Capital and improving financial performance	Key to providing fair and transparent competitive trading conditions
Why are we important to our Stakeholders	Provide a safe working experience and job security	Provide quality product at a competitive price	Provide business opportunities, payment conditions and fair terms	Employment for the local community	Generate sustainable growth for the future	Monitoring our performance in meeting the needs of our stakeholders